



**MUNICIPAL AUTHORITY
OF THE
BOROUGH OF MILFORD**

151 OLD OWEGO TURNPIKE • P.O. BOX 459 • MILFORD, PA 18337

Dear Milford Water Authority Customer,

We have had a great year of growth and success but the Authority faced a critical challenge. Among our successes we have updated our plant monitoring systems, increased our emergency water reserves by adding an additional storage tank, and maintained stellar water quality throughout the duration of a \$2.3 Million multi-phase construction project with the purpose of replacing the existing pump station, upgrading the infrastructure, and insuring adequate quantities of water.

This year we faced the difficult and time-consuming challenge of defending our local water source and aquifer from potential contamination due to a proposed large warehouse distribution center project. This defense involved the preparation of expert technical witnesses, including legal representation and special counsel, engineering and hydrogeologic experts and numerous strategy meetings conducted by the Board of the Milford Water Authority with all our experts.

Due to all these costly actions taken to protect our pristine source waters, the Authority was forced to raise the rates by 15% effective January 01, 2024. This increase will be realized in the April 2024 (1st quarter) bill.

The average residential customer's base rate will go from \$117.62 per quarter to \$135.27 per quarter which adds up to approximately \$70 per year. This new rate works out to approximately \$1.28 per day for clean, safe, and reliable drinking water. The approved rate schedule can be found on our website milfordpawater.com under rate schedule or the link: https://milfordpawater.com/?page_id=55.

This increase alone will not cover the shortfall expenses incurred during 2023. The Board of Directors has instituted other measures to meet our budgetary requirements. We are proud to have taken the steps necessary to have a safe water source, modern water treatment plant, and exceptional water product at a great value.

Thank you for being a valued customer of the Municipal Authority of the Borough of Milford.

Scott G. Sheldon,

Chairman, Milford Water Authority